

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 9<sup>th</sup> day of June 2020**

**C.G.No:11/2019-20/ Tirupati Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**

**Chairperson**

**Sri. Dr. R. Surendra Kumar**

**Independent Member**

***Between***

P. Munirathnam,  
K. Oddepalli(V) & (P),  
Pakaia (M),  
Chittoor- Dist

**Complainant**

***AND***

1.Assistant Executive Engineer/O/Pakala  
2.Deputy Executive Engineer/Pakala  
3.Executive Engineer/O/Tirupati

**Respondents**

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**ORDER**

1. The case of the complainant is that stolen Distribution transformer was not replaced even after 14 months of theft.
2. Respondent No. 3 filed written submission stating that Distribution transformer was erected on 25.09.2019 and supply is restored.
3. Complainant when contacted by the staff of the forum over phone on 28.04.2020 at 10.10 A.M, he stated that his problem is solved.
4. In view of replacement of the Distribution transformer in the place of stolen one and as the grievance of the complainant is resolved the complaint is disposed off accordingly.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

This order is passed on this, the day of 9<sup>th</sup> June 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

True Copy

Member/Finance

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.